

6.2.2 Grievance redressal Cell policy and Procedure

RAJA SHRIPATRAO BHAGWANTRAO MAHAVIDYALAY, AUNDH

Raja Shripatrao Bhagwantrao Mahavidyalay, Aundh



Students' Grievance Redressal Cell

The Student's Grievance Redressal Cell is formed as per Government of Maharashtra and University Guidelines to maintain healthy educational environment in the college campus.

• The objectives :

1. To resolve grievances of the students regarding various services offered by college.
2. To make administration aware of dealing students politely.
3. To resolve students' grievances impartially.

- The Cell helps students to take initiative to submit the grievances according to rules and regulations of the College. 'Students' Grievance Cell' calls concerned students and make enquiry in a strict and confidential manner.
- In the meeting grievances are resolved and concerned students are informed about the decision taken.

• Function:

1. Redressal of Students' Grievances to solve their academic and administrative problems.
2. To co-ordinate between students and Departments / Sections to redress the grievances.
3. To guide the students to redress their problems.

• Students' Grievance Procedure:-

- The grievance procedure is a system to resolve the issues between student and college. It is a plan to settle a problem. It enables to express any problem according to rules and regulations of the college. It includes a process of investigation in which 'Student's Grievance Cell' make enquiry and analyze the nature of the grievance in a confidential manner.
- The students are allowed to submit their grievances to Grievance Redressal Cell. The Concerned student is called before the



committee and made detailed enquiry. Final report of the cell will be submitted to the Principal and the students.

Grievance Redressal Cell:

Dr. Bhandare S. J. (I/C Principal)

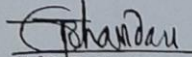
- Chairman

Dr. Dr. Kore S. M.

- Co-ordinator

Members:

- Shri. Bhosale S. Y.
(Head, Dept. of Hindi)
- Mrs. Momin S. M.
(Head, Dept. of Statistics)
- Smt. Pol S. H
(Head, Dept. Of Zoology)
- Dr. Dr. Kumbhar S. G.
(Head, Dept. Of Politics)
- Dr. Barkade J. D.
(Head, Dept. of Geography)
- Shri. Yadav U. A.
(Head, Dept. of Botany)


I/C PRINCIPAL
Raja Shripatrao Bhagwantrao
Mahavidyalaya, Aundh (Satara)

RAJA SHRIPATRAO BHAGWANTRAO
MAHAVIDHYALAYA, AUNDH



Internal Compliance Committee Policy

As per "The sexual harassment of women at workplace (Prevention, Prohibition and Redressal) Act 2013 and SPPU Circular No. 165/2016" Act ICC has been established in our college. RSBM Aundh is committed to provide harassment free environment to students and staff. Everyone is treated with respect and dignity. Any behaviour consisting discrimination, harassment will be dealt with through the college disciplinary procedures. In the serious cases, offender being dismissed or punished.

The objectives ICC are:

1. The grievances of the students/staff which could not be settled in the routine process should be referred to this committee.
2. Ensures that the grievances are resolved on time impartially and confidentially.
3. Introduces a reasonable and reliable solution for grievances.
4. Committee tries to settle the issues within a time bound manner.

Responsibilities of ICC:

1. Creates awareness about the internal compliance committee cell (ICC) among the Institute Staff and students.
2. To encourage an open-dialogue with the complainant from the committee members.
3. To provide effective communication.
4. To monitor the trends in grievances.
5. To provide easy and readily accessible procedure for grievance redressal.

Policy Statement:-

1. Discriminatory harassment of any person is prohibited.
2. Any employee, student privileged to work or to study at the R.S. B. Mahavidhyalay Aundh who violates this policy will be subject to disciplinary action: for employees, up to and including termination; and for others, up to and including permanent exclusion from the Institute.
3. This policy applies to every member of the College community.
4. This policy and procedure is intended to facilitate an atmosphere in which, faculty staff, and students have the right to raise the issue of discriminatory harassment without fear.

Policy Terms:-

1. "Sexual harassment" includes any one or more of the following unwelcome acts or behaviour (whether directly or by implication) namely:

- (i) physical contact and advances; or
- (ii) a demand or request for sexual favours; or
- (iii) making sexually coloured remarks; or
- (iv) showing pornography; or
- (v) any other unwelcome physical, verbal or non-verbal conduct of sexual nature

2. "Respondent" means a person against whom the aggrieved woman has made a complaint under section 9.

3. "Workplace" includes College campus including study room, gymkhana, play ground etc

Committee Members:

Committee Chairman: Assi. Prof. Pol S.H.

Committee Members: Assi. Prof. Barge S. G.

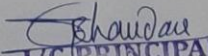
Assi. Prof. Barakade J.D.

Assi. Prof. Momin S.M.

Smt. Ghatage J.P.

Advocate : Adv. Shubhada Kulakarni

Social Worker: Smt.Madhura Tone


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